

Returns, Refunds and Exchanges Policy

Tickets and passes purchased on this site are non-refundable.

Tickets and Passes can be exchanged for alternate products

1. Please email info@burlingtonamusementpark.com to request an exchange.
2. Include in your full name and order ID

Payment Policy

Accepted Methods of Payment

Credit Card (Visa, Master Card)

Credit Card Charges

Your credit card will be charged when you place your order.

Shipping Policy

Your passes can be printed immediately following your purchase. A copy of the passes will also be sent to the email address you entered in the purchase form. If for any reason you are unable to access your passes please email info@burlingtonamusementpark.com for assistance.